



280 Franklin St.
Cambridge, MA 02139

March 16, 2020

Dear HRI residents,

Your health and safety is HRI's highest priority and we will continue to convey the latest guidance regarding coronavirus as it becomes available and necessary to do so. HRI knows that the current public health emergency is causing stress and disruption for all of you and for our community. We want to make you aware of the steps that HRI and our management companies are taking in response to the Covid-19 virus. We are working closely with local officials and following recommendations made by the CDC and World Health Organization.

Our management companies have increased the frequency of cleaning throughout common areas of the building. In buildings with community gathering areas, we have closed all community space including community rooms and community bathrooms. We know that this is an inconvenience for many but feel that this is one of the best proactive steps that we can take to reduce risk.

Our Resident Services Department has been closely coordinating with service agencies to identify resources for residents in need of assistance during this time. Attached you will find a resource guide that may be of assistance over the next several weeks.

If anyone in your home has tested positive for the virus, please call or email a member of the management office *immediately* so that we can take the necessary steps for the protection of others in the community.

Over the next few weeks, if you contact our property management companies, please indicate the level of urgency for your maintenance request.

Again, these are preventative measures until more is learned about the virus and detection is more reliable. For the most up to date information about the coronavirus, please visit the CDC's website [coronavirus.gov](https://www.cdc.gov/coronavirus). If you need information or resources in regard to Covid-19, the State has established a 2-1-1 number for residents. We encourage residents to use that number as a resource.

Please call or email Joe Deignan ((617) 868-4858 x.210 or jdeignan@homeownersrehab.org) or Jesse Edsell-Vetter (617-868-4858 x201 or jedsell-vetter@homeownersrehab.org) if you have any questions and we will stay in communication with you. Thank you so much for you your cooperation in safeguarding our communities and one another.

Sincerely,

The HRI Team



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Food Resources		
Project Bread Food Resource Hotline	1-800-645-8333	Monday- Friday: 8am - 7pm Saturday: 10am - 2pm counselors can assist callers in 160 languages and there is a dedicated line to assist our hearing-impaired community at TTY: 1-800-377-1292
Food for Free	https://foodforfree.org/	Cambridge resources for food assistance. The City of Cambridge will be working with Food for Free to set up delivery for elders in addition to resources in place for school-aged children.
Mutual Aid - Cambridge	http://bit.ly/Covidaid	Food and financial resources via independent mutual aid
Mutual Aid- Worcester	https://mutualaidworchester.org/	Food and financial resources via independent mutual aid
Medical Resources		
Cambridge Health Alliance	https://www.challiance.org/	
Mount Auburn Hospital	https://www.bilh.org/coronavirus	
Cambridge Hospital	https://www.challiance.org/location/cambridge-hospital	
UMass Memorial - Worcester	https://www.umassmemorialhealthcare.org/umass-memorial-medical-center	
Edward Kennedy Health Center - Worcester	https://www.kennedychc.org/	
Questions About Covid-19		
Centers for Disease Control	https://www.cdc.gov/coronavirus/2019-ncov/prepare/get-your-household-ready-for-COVID-19.html	